BridgeCare Total[™]

Uptime SELECT

Comprehensive, all-inclusive service cover, backed by a groundbreaking uptime guarantee, for weighbridges, axle weighbridges and platforms over 5-tonne capacity.

BridgeCare Total

When do I need BridgeCare Total?

If your weighbridge operation is business-critical, BridgeCare Total delivers operational uptime of at least 97% per weighing system or we'll refund a proportion of your annual fee. Ensure your equipment is maintained, diagnosed, repaired and reverified quickly with fully inclusive service cover.

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Service level	97% uptime guarantee
Site-dedicated engineers	\checkmark
Calibration visits included	1
Preventative maintenance visits included	1
Appointments included	\checkmark
Health checks included	1
Reverification included	\checkmark
Weighbridge test unit included	\checkmark
Call out included	\checkmark
On-site labour included	\checkmark
Preventative maintenance parts included	\checkmark
Repair parts and consumables included	\checkmark
Discount on replacement equipment	\checkmark

Additional service options

Our optional extras let you tailor your BridgeCare Total cover:

- Cleaning service
- 24/7 technical helpline
- Out-of-hours preventative maintenance
- Additional calibration
- Additional preventative maintenance
- Contingency stock



BridgeCare Total cover highlights

• 97% guaranteed uptime

Enjoy guaranteed uptime of at least 97% per weighing system per year or we'll refund a proportion of your fee.

• All-inclusive, no hidden costs

Service cover includes all parts (including load cells), labour, tools and the weighbridge test unit – even cover against lightning!

• Named, assigned Avery Weigh-Tronix engineers

Talk directly to engineers who know your operation, equipment and site. Ensure maximum uptime for your asset with health checks highlighting any operating risks.

• No need for approval

Don't lose time raising purchase orders. Any call out is automatically approved, as are parts and labour.

• Online asset dashboard

Track asset uptime while easily accessing documents, including service visit reports, verification and calibration certificates.

Faster reverification

Our national fleet of ten weighbridge test units delivers the industry's fastest reverification service following repair.

Get your quote today

For guaranteed uptime and experienced, site-familiar, named engineers, request your quote for BridgeCare Total cover today.

- Call 0845 900 2244
- Email info@awtxglobal.com
- Web www.averyweigh-tronix.com/uptimeselect



BridgeCare[™]

Extensive, cost-effective cover that supports uptime for weighbridges, axle weighbridges and platforms over 5-tonne capacity. Preventative maintenance visits, calibration and call out charges are included. There's a discounted repair service too.

When do I need BridgeCare?

Where your weighbridges aren't critical to revenue, but a failure or fault would cause a serious inconvenience, BridgeCare provides generous cover for preventative maintenance for a highly cost-effective annual fee.

What's included?	BridgeCare
Service level	8-hour response
Site-dedicated engineers	\checkmark
Calibration visits included	1
Preventative maintenance visits included	1
Appointments included	\checkmark
Health checks included	1
Reverification included	
Weighbridge test unit included	
Call out included	\checkmark
On-site labour included	First hour
Preventative maintenance parts included	
Repair parts and consumables included	
Discount on replacement equipment	\checkmark

Additional service options

Our optional extras let you tailor your BridgeCare cover:

- 24/7 technical helpline
- Additional calibration
- Additional preventative maintenance
- Contingency stock



Uptime SELECT simply better service

BridgeCare cover highlights

- 8-hour response Get the expert help you need, on site, within 8 hours, to maintain maximum uptime.
- Discounted repairs and no call out charges Need a repair? Just call us. There's no charge for repair call outs and parts used are discounted.
- Named, assigned Avery Weigh-Tronix engineers

Talk directly to engineers who'll know your operation, equipment and site. Ensure maximum uptime for your asset with health checks highlighting any operating risks.

Online asset dashboard

Track asset uptime while easily accessing documents, including service visit reports, verification and calibration certificates.

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