

# WeighCare Total™

Comprehensive, all-inclusive service cover, backed by a groundbreaking uptime guarantee, for heavy-duty, integrated scales up to 3-tonne capacity.

## When do I need WeighCare Total?

If a scale failure or fault would halt production and continuous availability is an absolute priority, WeighCare Total guarantees at least 97% operational uptime. Ensuring rapid, fully inclusive cover to maintain, diagnose and repair equipment, WeighCare Total keeps your production, manufacturing or distribution operations moving.

## What's included?

	WeighCare Total
Service level	<b>97% uptime guarantee</b>
Site-dedicated engineers	✓
Calibration visits included	1
Preventative maintenance visits included	1
Appointments included	✓
Health checks included	1
Reverification included	✓
Call out included	✓
On-site labour included	✓
Preventative maintenance parts included	✓
Repair parts and consumables included	✓
Discount on replacement equipment	✓

## Which equipment is covered?

All scale systems that require services to be performed by an engineer on site.

## Additional service options

Our optional extras let you further tailor your WeighCare Total cover:

- Consignment stock
- 24/7 technical helpline
- Additional calibration
- Additional preventative maintenance



## WeighCare Total cover highlights

- **97% guaranteed uptime**  
Enjoy guaranteed uptime of at least 97% per weighing system per year or we'll refund a proportion of your annual fee.
- **All-inclusive, no hidden costs**  
Service cover includes all parts (including load cells), labour and tools.
- **Named, assigned Avery Weigh-Tronix engineers**  
Talk directly to engineers who know your operation, equipment and site. Ensure maximum uptime for your asset with health checks highlighting any operating risks.
- **No need for approval**  
Don't lose time raising purchase orders. Any call out is automatically pre-approved, as are parts and labour.
- **Online asset dashboard**  
Track asset uptime while easily accessing documents, including service visit reports, verification and calibration certificates.
- **Replacement discount**  
Enjoy discount on replacement equipment.

## Get your quote today

For guaranteed uptime and experienced, site-familiar, named engineers, request a WeighCare Total quote today.

**Call** 0845 900 2244

**Email** [info@awtxglobal.com](mailto:info@awtxglobal.com)

**Web** [www.averyweigh-tronix.com/uptimeselect](http://www.averyweigh-tronix.com/uptimeselect)

Extensive, cost-effective cover that supports uptime for heavy-duty integrated scales up to 3-tonne capacity. Preventative maintenance visits, calibration and call out charges are included. There's a discounted repair service too.

## When do I need WeighCare?

Where your business has the contingency to tolerate a scale failure – by using other available weighing equipment on site, for example – you may not need immediate service. In this scenario, WeighCare offers a generous level of preventative maintenance and calibration cover for a highly cost-effective annual fee.

## What's included?

Service level	WeighCare
	<b>8-hour response</b>
Site-dedicated engineers	✓
Calibration visits included	1
Preventative maintenance visits included	1
Appointments included	✓
Health checks included	1
Reverification included	—
Call out included	✓
On-site labour included	<b>First hour</b>
Preventative maintenance parts included	—
Repair parts and consumables included	—
Discount on replacement equipment	✓

## Which equipment is covered?

All scale systems that require services to be performed by an engineer on site.

## Additional service options

Our optional extras let you further tailor your WeighCare cover:

- Consignment stock
- 24/7 technical helpline
- Additional calibration
- Additional preventative maintenance



## WeighCare cover highlights

- **8-hour response**  
Get the expert help you need, on site, within 8 hours, to maintain maximum uptime.
- **Discounted repairs and no call out charges**  
Need a repair? Just call us. There's no charge for repair call outs and parts used are discounted.
- **Named, assigned Avery Weigh-Tronix engineers**  
Talk directly to engineers who'll know your operation, equipment and site. Ensure maximum uptime for your asset with health checks highlighting any operating risks.
- **Online asset dashboard**  
Track asset uptime while easily accessing documents, including service visit reports, verification and calibration certificates.
- **Replacement discount**  
Enjoy discount on replacement equipment.

## Get your quote today

For clearly defined cover and experienced, site-familiar, named engineers, request your quote for WeighCare cover today.

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